Electronic Billing

Membership Terms

- You must have a valid credit/debit card on file with RSC.
- You must have a valid phone number and e-mail address on file with RSC.
- You will be billed on the 5th of every month to the credit/debit card on file.
- There is no cancellation fee. You may cancel at any time. Membership renews automatically each month until cancelled.
- Any changes to your account *must* be made <u>2 days prior to</u> <u>the 5th of each month</u>.
- Changes and cancellations may be done:
 - In person at any RSC location
 - Online <u>www.rockspotclimbing.com/eb-change-request</u>
- Any missed payments or declined cards will result in a onetime \$5 service charge. We will attempt to charge the account again within 10 days.
- Changes may only be made by the primary account holder, unless member is under the age of 18.
- Questions and concerns can be directed to the Memberships Coordinator at: <u>memberships@rockspotclimbing.com</u>



The Electronic Billing Membership at Rock Spot Climbing has some great perks for you ...and your wallet!

As a member of Rock Spot Climbing you are entitled to:

- Unlimited access to all of our locations!
- 15% off in our retail stores (with additional savings on packages and during special events)
- 2 free guest passes per month (does not include gear and guests must be new to RSC)
- Add a membership for a family member at any time for \$34/month per person
- Reduced daily gear rental rate
- 10% off summer and vacation camps
- Special discounts on scheduled group visits, guided trips, and rental of the Portable Rock Wall for events, parties, etc.
- Access to free yoga classes
- Access to the On-Account feature charge up to \$50 per week to your account at any Rock Spot location. Primary account holder only, billed to the credit/debit card on file within 7 days
- Discounted entry to many competitions and events at RSC
- Ability to place your account on hold for \$10/month